

Turnaround Effort at a Large Integrated Utility

Challenge:

- Large business unit of a major utility needed to execute an aggressive turnaround effort.
- Significant operating procedural changes required.
- Shift to a high performance culture.
- Short turnaround timetable.

Signuum Solution:

Chris Pett created a cross functional team to review the change implementation platform of procedures and tools, and to determine a solution that addressed concerns of the line while meeting the aggressive time requirement. The team created change impact assessment tool which was a database of information identifying for each functional unit, red-yellow-green initiatives. This tool provided a comprehensive picture of the total demand on the organization – people, resources and systems – to help ensure the system was not taxed beyond its capabilities and the success of the implementation was not put at risk.

Outcome:

- Turnaround effort completed on time.
- Operating units achieved steady improvements in decreasing frequency and duration of outages per industry standards.
- Improvements in safety and operating efficiency resulted in cost savings and higher customer satisfaction ratings.

CASE STUDY

Client Industry:

Utility

Operational Scope:

East and Midwest Energy
Delivery Business Units.

Services Supported:

- Operations
- Engineering
- IT

TO LEARN MORE

about how we can help you transform your organization through our performance driven - customer focused change management and project management capabilities, please contact us:

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